

Haptix tactile care guide

Regular maintenance of your tactiles ensures they remain effective, enhancing safety for everyone. Equally important, it supports the safety, dignity, and independence of individuals who are blind or vision-impaired, aiding their orientation within the built environment.

Daily Maintenance

- Sweep thoroughly with a soft-bristle brush to remove grit, sand, and dust. Loose dirt can also be rinsed away with clean water.

Monthly Maintenance

To extend the life of your products, we recommend performing the following cleaning and maintenance every 1-2 months, or as needed:

- Use a stiff-bristle broom to loosen heavy dirt deposits.
- Wash with clean water, especially for external applications.
- Prepare a solution of pH-neutral detergent and warm-to-hot water in a bucket.
- Using a stiff-bristle deck scrubber, dip into the detergent solution and vigorously scrub the surface of the tactiles to remove dirt buildup.
- Rinse thoroughly with clean water and scrub again to ensure no detergent residue remains.

Important Note: Dirt, grime, and surface stains containing corrosive substances can cause damage if left untreated. Regular cleaning prevents corrosion and ensures product longevity.

Periodic Maintenance

- Inspect the condition of all tactiles periodically to confirm they are securely fixed to the substrate.
- If any tactiles are loose, rectify them immediately using appropriate tools and following approved guidelines.
- Damaged or worn inserts can be recycled and replaced at minimal cost. For assistance, contact the team at Haptix.

Cleaning and Maintenance Recommendations

- For carpeted areas, steam cleaning or professional dry cleaning is not recommended.
- Avoid using harsh cleaning chemicals, particularly those containing chlorides or abrasives.
- Do not clean with wire brushes or high-pressure water blasters.

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About This Cleaning and Maintenance Advice

Regular and careful maintenance is essential to preserve applicable warranties. This guidance is based on our extensive experience and thorough testing; however, practical application may vary depending on site conditions and methods of use.

This information is provided as a general guide only. For specific advice, consult a reputable cleaning professional before proceeding with any cleaning or maintenance. While other methods, materials, or equipment may be suitable, it is the user's responsibility to evaluate their appropriateness and conduct necessary inquiries before use.

Although Haptix has made every effort to ensure the accuracy and reliability of this information, we cannot guarantee its effectiveness and accept no liability for any loss, damage, or injury resulting directly or indirectly from its use.